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7<sup>th</sup> April 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/02/42

You requested the following information, please also see our response below:

**We request for the years 2019,2018 and 2017 the following:**

- 1- The number of incidents that lead to an ambulance response (ie a face to face patient encounter that would allow the opportunity for this data to be gathered)**

For the Year 2017/18 and 2019 this information is available publicly on the NHS AQI website: <https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/>

**2- The patients gender**

- a. Could this include records where no response has been selected?**

Year	Gender	
2019	Female	241575
2019	Male	212363
2019	Unknown	59740
2018	Male	250713
2018	Female	279612
2018	Unknown	62616
2017	Female	276176
2017	Male	247836
2017	Unknown	60139

- b. Could you list all potential options for responses to the above question?**

Male, Female and Unknown

**3- For the same record, the patient's sexual orientation**

- a. Could you include records where no response has been selected?**

As a Trust, this information is not held or requested as part of a patient clinical record.

- b. Could you list all potential options for responses to the above question?**

N/A

**Could the above requested data also record whether the information had been collected on a paper or electronic patient clinical record?**

**Would it be possible to include information from paper and electronic records, can the records also be separated by year?**

- The requested data was collected from both, paper and electronic Patient Clinical Records for the year 2019. And for the years 2017 & 2018 collected from paper clinical records.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust